

REST EASY WITH OUR NO GAP JOINTS PROGRAM

Hurstville Private Hospital's **No Gap Joints program** for primary hip and knee replacements gives eligible HCF members* peace of mind with no out-of-pocket costs[†] from hospital admission through to discharge and post-surgery rehab, with participating clinicians.



WHAT'S INCLUDED

- Participating surgeon costs for primary hip or knee replacement surgery[#].
- Inpatient diagnostics including pathology and radiology performed while in hospital.
- Hospital services including accommodation and theatre, and costs related to anaesthetist and theatre support to assist with the surgery.
- Rehabilitation organised by the participating hospital if clinically required.
- Continuity of care with the hospital coordinating your care from admission through to post-surgery rehab.
- Attendance at the **Health Joint School** prior to your admission, where you will:
 1. Receive education and information about your surgery, including dietary advice and pre-surgery exercises (where required)
 2. Undergo an individualised pre-surgery assessment with a Musculoskeletal Physician, including a full Functional Capacity Evaluation
 3. Have an opportunity to tour the hospital and meet with your multi-disciplinary Allied Health team

For more information on the **No Gap Joints program** call **8970 6111** or visit **nogapsurgery.com**

Hurstville
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a member of the [healthcare group](http://healthcaregroup.com)

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NO GAP JOINTS PROGRAM FREQUENTLY ASKED QUESTIONS

How do I know if I'm eligible for the No-Gap Joints program?

Eligible members that have held HCF hospital cover including primary hip and knee replacements for at least 12 months are covered for No Gap Joints, once they are accepted into the program in line with clinical criteria by a participating surgeon (excludes Overseas Visitors Health Cover members).

Please visit the www.hurstvilleprivate.com.au to see the list of surgeons involved in the program.

Will I have any out-of-pocket costs?

Our No Gap Joints program covers eligible HCF members on their primary hip or knee replacement journey from hospital admission through to discharge and post-surgery rehab, with participating private hospitals and clinicians.

HCF members who are eligible to participate in the program won't have any out-of-pocket costs except for any hospital policy excess (an excess may apply depending on your level of cover and if you're claiming for the first time in a calendar year), or any additional services. If there are complications during your hospital admission that require additional care or services beyond what is included in the No Gap Joints program, there may also be additional costs.

If I change cover or move health funds, is there a waiting period?

Yes, the program is only available once you've held hospital cover that includes primary hip and knee replacements with HCF for 12 months (excluding Overseas Visitors Health Cover).

How do I find a participating surgeon?

We're pleased to partner with surgeons participating through Hurstville Private Hospital to make your hip or knee replacement experience as easy and affordable as possible.

Eligible members need to be accepted into the program in line with clinical criteria by a participating surgeon.

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